

**LBC Utility District
Water Leak Adjustment Policy**

Effective Date: March 1, 2015

Effective March 1, 2015 LBC Utility District no longer adjust customers bills for leaks. A new service is provided by ServLine and shall be utilized for any leak adjustment. This program cost \$1.85 per month and is currently only available for residential customers. In March 2015 every residential customer was automatically signed up for this program. Customers had the option to discontinue this service by calling 1-800-366-1662. If you discontinue this service you will be responsible for the entire leak cost.

New residential Customers are automatically enrolled but may decline this service at the time of initial service.

Again, the cost for this service is \$ 1.85 per month with a \$1,000 coverage policy. This coverage is only available for 1 leak adjustment in a 12 month period. The coverage may carry over in the second month of a leak.

We are anticipating coverage for non-residential customers in the future.

ServLine also offers a water line repair service. This coverage is for your water line from the meter to the house and will cover repairs or replacement coverage up to \$10,000 with no deductible. The cost for this service is \$ 4.95 per month. You may enroll in this program by calling 1-800-366-1662.

Should you have questions about this new service you may also contact our office at 865-992-8611.