

LUTTRELL-BLAINE-CORRYTON UTILITY DISTRICT

Current Rules and Regulations

Multiple Connections: Multiple connections are discouraged. However, if they do occur each apartment, trailer, house, etc. will be assessed a minimum bill plus the water usage. Example: 2 trailers on 1 meter would receive 2 minimum bills plus any additional water charge over the 2,500 gallon minimum.

Service Charge to Open Account \$75.00. Non-Refundable

Meter Damages (by Customer): Actual Replacement cost plus \$25.00 service fee.

Meter Cut Off Replacement: Any meter requiring a meter cut off replacement valve due to customer's action(s) will be assessed a \$100.00 fee, for normal hours, \$200.00 after hours. The meter cut off is installed for district maintenance only.

Disconnection Due to Non-Payment: \$25.00 service charge to restore service.
\$40.00 after regular business hours.

Removal of Locking Device: \$50.00 charge plus possible criminal charges.

Meter Accuracy Checks: Accuracy testing may be preformed for a \$20.00 service charge if no malfunction is detected.

Pressure Checks: A service charge of \$20.00 May be imposed if checks are performed and no malfunction of district equipment is found.

Adjustments: The General Manager does have authority to adjust the bill if the customer has a leak once a year. The customer has to have a receipt showing that the leak has been repaired. The whole water bill will not be adjusted, only ½ the leak. If agreement cannot be made, issue will be brought to Board of Commissioner to be resolved.

LBC has adopted the State of Tennessee Department of Health and Environment Cross Connection Policy.

Cross Connections: Cross connections are strictly forbidden. All new meter connections made shall be inspected to assure no cross connection to any other water source exist.

Sprinkler Systems: At this time LBC cannot guarantee a continuous flow at a sufficient pressure to operate a sprinkler system. Therefore, no charges will be assessed should and owner install such system.

Line Extensions: The LBC Utility District and the Department of Health and Environment, when applicable, must approve any proposed line extension. The following rules also apply:

1. The developer of any subdivision shall install cross over lines to all proposed lots.
2. The installer of any line extensions, contractor, etc., shall be responsible all maintenance/repairs for one (1) year.
3. The final cost for installation of any line extension shall be provided to LBC. This is to insure LBC maintains compliance with its auditor's requirements in maintaining the value of its system.

Returned Bad Checks: All returned bad checks have a charge of \$30.00. This is to be made up in cash or money order only.

Notice: Failure to receive Bill does not relieve consumer of Payment and Penalty.

L.B.C. Utility District

Commissioners: Denny Bates, Woody Roach

General Manager: Jimmy Langley

Office Manager: Sue Hickle

Office Associate: Debbie Munsey